



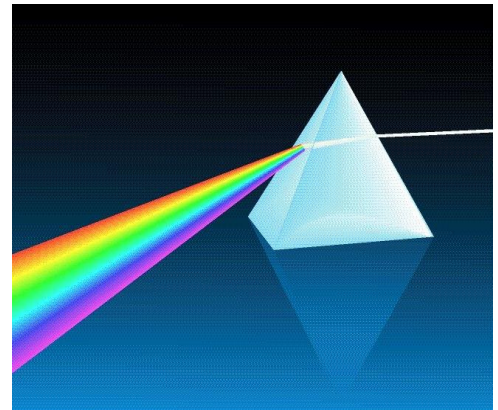
SIPTrex-smb™ - BandTel's Free IP-PBX/ACD For The Enterprise

(Rev. V110331a)

BandTel's SIPTrex-smb™ PBX offers managed VoIP telecommunication services for small and medium size enterprise users. SIPTrex™ is a fully functional IP-PBX/ACD solution, with all the features and functionality of a modern PBX/ACD system.

What sets SIPTrex-smb™ PBX apart from other offerings is

- **Its FREE!!!- the SIPTrex-smb™ PBX is offered FREE to the user as part of the service offering bundle.**
- **BandTel SIPTrex-smb™ Support - support of the VoIP CPE platform is handled by BandTel.** The PBX/ACD device is configured by, cared for, and monitored by BandTel. Support costs are bundled into the service offering.
- **No Contracts-** SIPTrex-smb™ is available on a month to month commitment. **There are no long term contracts** in the SIPTrex™ program.
- **SIPTrex-smb™ plus BandTel VoIP Services-** equals incredible savings, coupled with amazing new telephone communications options for your organization.

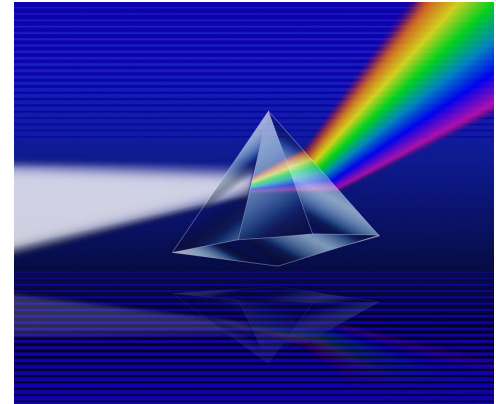


SIPTrex-smb™ allows BandTel to offer the client the best of both worlds...

- **No Up Front Capital Expense.** There is no capital expense needed to acquire your SIPTrex™ PBX/ACD system. It is paid for through the service offering.
- **Fully Supported Services,** as is seen in a hosted services environment.
- **Full CPE Side Functionality** of an on-premise PBX/ACD, that scales (unlike hosted services).
- **One Point of Contact** for support of both CPE site equipment and telecommunication services.
- **SIPTrex-smb™ - full PBX services** for the small, medium, and large scale enterprise

SIPTrax-smb™ - a Fully Managed VoIP IP-PBX/ACD

Summary: The client's legacy key system or PBX is completely replaced with BandTel's Virtual-Hosted SIPTrax IP-PBX/ACD solution. This system consists of an IP-PBX/ACD concentrator at the customer's site attached to the client's VoIP telephone sets.



Benefits:

Cost Savings- BandTel's VoIP service should be able to save the customer on all portions of their telecommunications bill. This includes:

- **Up Front PBX/ACD Investment-** almost completely eliminated
- **Loop/Trunk charges-** an average **savings of 50%**
- **Outbound Long Distance charges-** an average **savings of 20-40%**
- **Outbound Intra-LATA (in-state) charges-** an average **savings of over of over 50%**
- **Outbound International charges-** an average **savings of 30-50%**
- **Inbound 800 charges-** an average **savings of 20-40%**
- **Inbound DID charges-** an average **savings of 20-40%%**
- **Office to Office On-Net calls-** **savings of over 90%**
- **Average Monthly Bill- reduced by over 40%**

New Network Features:

- **Advanced ACD features-** SIPTrax uniquely leverages BandTel's NPlus network for a variety of features and functionality
- **Global Number Services** (see whitepaper section of www.bandtel.com)
- **Office to Office** (IP calls) on-net call savings
- **Interoffice speed-dial** options
- **Universal Messaging-** via IP-PBX tied to corporate LAN.

SIPTrax-smb™ Features:

- **Advanced ACD features-** SIPTrax uniquely leverages BandTel's NPlus network for a variety of features and functionality
- **Call Control-** Hold, transfer, Pending, Dnd, Send, Group-Pickup
- **Voicemail-** custom-greeting, msg-notification, VM2EM, Blast-Groups

SIPTrax-smb™ Features (cont.):

- **Conferencing-** SimpleConf, MeetMe, ListenOnly, 3wayViaPhone
- **Music On Hold-** Custom, QueueSpecified
- **IVR-** Play, Record, Email, SayDigits, SayDate, and more
- **Online Tools-** UserTools, AdminTools, OperatorConsole, PhoneDiagTool, ITSPDiagTool
- **Call Monitoring-** Auto Recording, Auto-Monitor
- **Admin-** PhoneSetup, DiskCheck, BulkExtImport, MutliRingtone
- **Logs & Reports-** SchedRprts, CurrentCalls, CallLogs, etc
- **Misc. Features-** MultiLaungage, DialByName, PhoneBooks

Attributes

- **IP_PBX/ACD System Build, Provisioning, & Support-** handled by BandTel
- **Physical Installation-** can be handled by BandTel or clients VAR
- **IP Bandwidth-** can be purchased from and installed by BandTel
- **Configuration-** is handled by BandTel
- **Ongoing CPE Support-** is handled by BandTel
- **Legacy Replaced-** legacy phone system and phones are replaced with new equipment. Current telecom operations however for the most part not impacted; i.e. numbers are ported. New services are simply realized that are less costly.

Summary

BandTel's SIPTrax product offerings are a new and unique way to deliver telecommunications services to the small and medium size enterprise user. SIPTrax offers all the benefits of a hosted product, but at that same time preserves all the conveniences and feature rich functions and cost savings available with a full onsite PBX/ACD system.

Contact BandTel at sales@bandtel.com, 800.730.2870, or on the web at www.bandtel.com, for an immediate evaluation of your requirements and proposal that suites your needs. We look forward to helping you solve your telecommunications challenges!